

RI-COZ BUILDING SERVICES
217 South Salina Street
Syracuse, New York 13202
315-478-5230

Mr. David Trust
Syracuse Business Advisors
P.O. Box 807
Skaneateles, NY 13152

Dear David:

I would like to express my deep gratitude to you for facilitating a wonderful transaction. My acquisition of Ri-Coz Building Services has begun a new and exciting chapter in my life. Your assistance, availability, knowledge, and resources were an integral part of the process reaching fruition. From the day I called your office inquiring about your listings, you have been a joy to work with. You have continued to be available to me after the sale and have helped to expose my company to new clients. Your guidance has been essential for the smooth transition the company has enjoyed.

Please accept my thanks for going the extra mile. I look forward to working together again in the future.

Best regards,

A handwritten signature in cursive script that reads "Daniel L. Cramer".

Daniel L. Cramer